



Cosentyx[®] Connect

REAL SUPPORT. PERSONAL SOLUTIONS.



ANN

Actual COSENTYX[®]
Connect Personal
Support Specialist

Dedicated Personal Support Specialists are here for patients every step of the way

Upon COSENTYX[®] Connect enrollment, each patient is paired with a Personal Support Specialist to help them **START** and **STAY** on COSENTYX[®].



Cosentyx[®]
(secukinumab)

Personal Support Specialists empower patients to be the champions of their own care



of people who worked with a COSENTYX® Connect Personal Support Specialist were satisfied with the support and information they received from their specialist^{1*}

See what actual patients have to say:



“What sets COSENTYX® apart has been that personal relationship with COSENTYX® Connect.”

Brooke

Actual patient enrolled in COSENTYX® Connect. Brooke was compensated for her time.



“You guys call and make sure that I have what I need, that I’m doing okay. It’s the best support system to help you.”

Dewey

Actual patient enrolled in COSENTYX® Connect. Dewey was compensated for his time.

For comprehensive support, including access to Personal Support Specialists, encourage your patients to sign up for COSENTYX® Connect by visiting [COSENTYX.com/register](https://www.cosentyx.com/register), calling **1-844-COSENTYX (1-844-267-3689)**, or using the **FREE Medisafe[†] mobile app**.

Note: Some prescription pathways can auto-enroll patients.

^{*}N=259. Results based on a survey of people enrolled in the COSENTYX® Connect program for at least 6 months.²

[†]Medisafe app was developed by Medisafe Project Ltd.



Dedicated 1:1 support with Personal Support Specialists

Each patient is paired with a Personal Support Specialist at the time of enrollment in COSENTYX[®] Connect.



INITIAL SUPPORT

- Help to navigate insurance coverage, including prior authorization and appeals processes
- Assist patients with savings options, if eligible, and program support
- Reinforce dosing and administration instructions
- Walk through contents of the COSENTYX[®] Connect Welcome Kit
- Educate patients about storage and travel tips



INJECTION SUPPORT

- Offer supplemental training to patients on how to use their injection device
- Refer patients to appropriate educational resources available through COSENTYX[®] Connect and the Medisafe mobile app



CONTINUED SUPPORT

- Offer multilingual assistance via phone
- Check in with patients throughout their treatment to help answer questions regarding timely dosing, refill management, and open enrollment or insurance changes
- Enable patients to develop personal health and lifestyle goals to support them in their journey
- Answer patients' questions throughout their treatment via phone, email, or text, depending on patient preference



Encourage patients to enroll in **COSENTYX[®] Connect** to get started with their dedicated **Personal Support Specialist**

9 out of **10** patients enrolled would recommend **COSENTYX[®] Connect** to other patients^{1*}



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Note: Some prescription pathways can auto-enroll patients.

*N=400. Results based on a survey of people enrolled in the **COSENTYX[®] Connect** program for at least 6 months.²

References: **1.** Data on file. Cosentyx Connect Patient Satisfaction Survey. Novartis Pharmaceuticals Corp; June 2021. **2.** Data on file. Cosentyx Connect Patient Satisfaction Survey. Novartis Pharmaceuticals Corp; April 2021.



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